

**Emergency Housing and Advocacy Program, Inc.**

**Statistics**

**May 1-31, 2019**

Unique individuals served	87	Number of office days	16
New clients	20	Average # visits per day	15
Office Visits	235	Maximum visits per day	25
Phone calls	81		

	Housing	Medical/Mental Health/Medical Insurance	Job	Social Security	Mail	Client Admin
Unique Individuals	42	24	4	5	30	21
Encounters	67	60	11	11	58	52

	Legal	Fiscal	Social Services	Direct Monetary Support	Comfort <sup>1</sup>	Supplies	Other <sup>2</sup>
Unique Individuals	10	7	15	22	19	21	39
Encounters	25	14	19	43	67	37	56

<sup>1</sup> Comfort includes respite from the weather, snacks, water, bathroom, sleep

<sup>2</sup> Other includes interactions with clients such as assistance obtaining or troubleshooting Lifeline cellphone accounts, updates from clients, obtaining ID/birth certificates, making/rescheduling appointments