

**Emergency Housing and Advocacy Program, Inc.**  
**Statistics**  
**April 1- 30, 2019**

Number of office days	16
Phone calls	80
Office Visits	262
Unique individuals served	83
Average # visits per day	16
Maximum visits per day	20
New clients	13

	Housing	Medical/ Mental Health	Job	Apply for Medical Insurance	Medical Insurance Help	SSI/SSA/ SSDI	Mail
Unique Individuals	41	19	14	2	9	6	28
Encounters	77	60	31	2	11	8	59

	Phone/ computer	Social Services	Fax/ Copy	Legal	Fiscal	Direct Monetary Support	Other*
Unique Individuals	13	11	2	12	6	24	65
Encounters	37	18	4	19	11	39	146

\*Other includes interactions with clients such as assistance obtaining or troubleshooting Lifeline cellphone accounts, respite from the weather, updates from clients, snacks, obtaining ID/birth certificates