

Emergency Housing and Advocacy Program, Inc.

Statistics

June 1-30, 2019

Unique individuals served	80	Number of office days	16
New clients	19	Average # visits per day	15
Office Visits	245	Maximum visits per day	24
Phone calls	81		

	Housing	Medical/Mental Health/Medical Insurance	Job	Social Security	Mail	Client Admin
Unique Individuals	37	27	7	10	26	23
Encounters	76	64	15	17	74	44

	Legal	Fiscal	Social Services	Direct Monetary Support	Comfort ¹	Supplies	Other ²
Unique Individuals	15	9	11	18	22	27	20
Encounters	31	22	16	36	85	64	28

¹ Comfort includes respite from the weather, snacks, water, bathroom, sleep

² Other includes interactions with clients such as assistance obtaining or troubleshooting Lifeline cellphone accounts, updates from clients, obtaining ID/birth certificates, making/rescheduling appointments