## Emergency Housing and Advocacy Program, Inc. Statistics January 1-31, 2019

Number of office days	17
Phone calls	53
Office Visits	311
Unique individuals served	72
Average # visits per day	18
Maximum visits per day	23

Overnight Housing Program				
Total bed/nights this month	350			
Unique individuals this month	13			
Total bed/nights for season	655			
Total Unique individuals housed	14			

	Housing See note below	Medical/ Mental Health	Job	Apply for Medical Insurance	Medical Insurance Help	SSI/SSA/ SSDI	Mail
Unique Individuals	30	24	9	4	5	3	24
Encounters	63	42	17	4	8	9	50

	Phone/ computer	Social Services	Fax/ Copy	Legal	Fiscal	Direct Monetary Support	Other*
Unique Individuals	21	13	8	16	5	23	57
Encounters	85	22	11	34	7	32	185

January Housing numbers include assisting homeless individuals to find emergency shelters for Code Blue days.

\*Other includes interactions with clients such as assistance obtaining or troubleshooting Lifeline cellphone accounts, respite from the weather, updates from clients, snacks