

**Emergency Housing and Advocacy Program, Inc.**  
**Statistics**  
**November 1- 30, 2018**

Number of office days	16
Phone calls	85
Office Visits	173
Unique individuals served	71
Average # visits per day	11
Maximum visits per day	18

	Housing	Medical/ Mental Health	Job	Apply for Medical Insurance	Medical Insurance Help	SSI/SSA/ SSDI	Mail
Unique Individuals	33	9	4	3	6	3	9
Encounters	76	16	8	3	15	5	17

	Phone/ computer	Social Services	Fax/ Copy	Legal	Fiscal	Direct Monetary Support	Other*
Unique Individuals	15	14	5	13	7	19	41
Encounters	48	24	5	26	9	25	82

\*Other includes interactions with clients such as assistance obtaining or troubleshooting Lifeline cellphone accounts, respite from the weather, updates from clients, snacks