

Emergency Housing and Advocacy Program, Inc.
Statistics
September 1- 30, 2018

Number of office days	14
Phone calls	51
Office Visits	187
Unique individuals served	68
Average # visits per day	13
Maximum visits per day	16

	Housing	Medical/ Mental Health	Job	Apply for Medical Insurance	Medical Insurance Help	SSI/SSA/ SSDI	Mail
Unique Individuals	30	20	6	2	6	8	19
Encounters	45	34	9	2	8	13	37

	Phone/ computer	Social Services	Fax/ Copy	Legal	Fiscal	Direct Monetary Support	Other*
Unique Individuals	14	10	3	16	7	13	41
Encounters	46	15	3	28	8	32	108

*Other includes interactions with clients such as assistance obtaining or troubleshooting Lifeline cellphone accounts, respite in the air conditioning from the hot weather, updates from clients, snacks, personal care supplies