

Emergency Housing and Advocacy Program, Inc.
Statistics
October 1- 31, 2018

Number of office days	18
Phone calls	84
Office Visits	216
Unique individuals served	81
Average # visits per day	13
Maximum visits per day	17

	Housing	Medical/ Mental Health	Job	Apply for Medical Insurance	Medical Insurance Help	SSI/SSA/ SSDI	Mail
Unique Individuals	29	18	6	1	8	3	17
Encounters	72	39	13	1	9	6	39

	Phone/ computer	Social Services	Fax/ Copy	Legal	Fiscal	Direct Monetary Support	Other*
Unique Individuals	14	15	4	13	6	19	55
Encounters	41	29	5	26	9	23	103

*Other includes interactions with clients such as assistance obtaining or troubleshooting Lifeline cellphone accounts, respite from the weather, updates from clients, snacks, personal care supplies