

Emergency Housing and Advocacy Program, Inc.
Statistics
July 1- 31, 2018

Number of office days	13
Phone calls	64
Office Visits	132
Unique individuals served	55
Average # visits per day	10
Maximum visits per day	14

	Housing	Medical/ Mental Health	Job	Apply for Medical Insurance	Medical Insurance Help	SSI/SSA/ SSDI	Mail
Unique Individuals	19	13	7	5	5	5	16
Encounters	34	37	10	6	6	6	24

	Phone/ computer	Social Services	Fax/ Copy	Legal	Fiscal	Direct Monetary Support	Other*
Unique Individuals	5	10	1	10	3	9	39
Encounters	12	11	1	26	6	12	91

*Other includes interactions with clients such as assistance obtaining or troubleshooting Lifeline cellphone accounts, respite in the air conditioning from the hot weather, updates from clients, snacks, personal care supplies