

**Emergency Housing and Advocacy Program, Inc.**  
**Statistics**  
**August 1- 31, 2018**

Number of office days	17
Phone calls	52
Office Visits	215
Unique individuals served	66
Average # visits per day	13
Maximum visits per day	18

	Housing	Medical/ Mental Health	Job	Apply for Medical Insurance	Medical Insurance Help	SSI/SSA/ SSDI	Mail
Unique Individuals	27	16	5	2	7	5	15
Encounters	57	46	10	2	12	9	26

	Phone/ computer	Social Services	Fax/ Copy	Legal	Fiscal	Direct Monetary Support	Other*
Unique Individuals	16	7	4	12	5	17	48
Encounters	55	11	6	21	12	26	120

\*Other includes interactions with clients such as assistance obtaining or troubleshooting Lifeline cellphone accounts, respite in the air conditioning from the hot weather, updates from clients, snacks, personal care supplies